



STRAY *thoughts*

Spring 2018

2018 ANNUAL REPORT TO THE COMMUNITY



Iridescent with SICSA volunteer

The SICSA Pet Adoption Center, 2600 Wilmington Pike, Kettering, OH 45419

Saving Lives and Sharing Love since 1974!

www.SICSA.org

Letter from our President



Each year, the leadership at SICSA picks several goals which we work to accomplish over those twelve months. We use words like growth, retention, communication, and customer service. We have overhauled, added, and deleted programs and services to improve efficiencies. We have made huge leaps forward in adoption, humane education, rescue transfer, disease management, and our public spaying and neutering program. In 2017, our focus was on our intake process – specifically with cats, our foster program, ramping up volunteerism, and space for SICSA growth.

Balancing these programs and services in addition to the above goals can be challenging. One tries not to grow or augment one area at the expense of another. I am proud to report, however, that again this wasn't the case. As you will read and see from the pages and stories within, we continue to reach new heights in both quantity and quality.

I hope you are as proud of our 2017 outcomes as we are. If you have any questions, comments and/or inquiries about the contents within, please feel free to reach out to me by calling (937) 294-6505 or via our e-mail at info@sicsa.org. In the meantime, please also consider a donation in support of these activities by completing the enclosed envelope.

On behalf of the staff, volunteers, and animals in which we serve,

A handwritten signature in black ink that reads "Nora Vondrell".

Nora L. Vondrell
President and CEO



Board of Directors

Kelly Nugent, President	Joseph Balmer III
Lynn Burns, Treasurer	Will Bach
Danielle Poe, Secretary	Paige Henry
Jack Omer	Kunal Patel
Ken McNerney	Michelle C. Pautz
Gabrielle Enright	Kelly Naber
Bernard Dalichau	Elaine Allison
Marti Shoenfelt	

Contact Us!

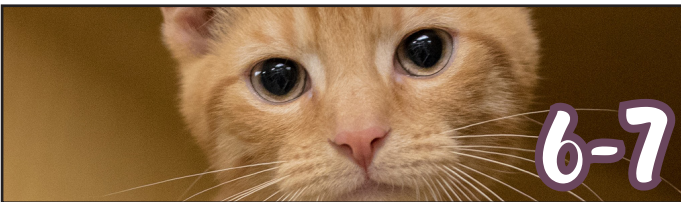
SICSA Pet Adoption Center
2600 Wilmington Pike
Kettering, OH 45419
937.294.6505
www.sicsa.org
info@sicsa.org

Contents

2018 Annual Report to the Community



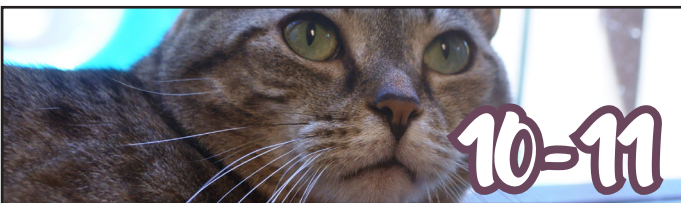
Intake Diversions &
Rescue Transfer



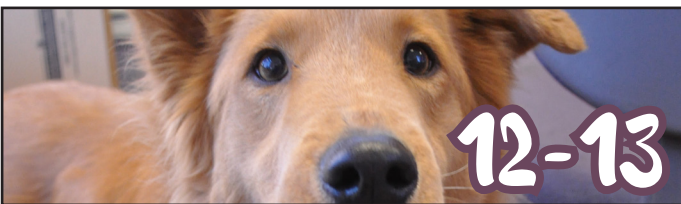
Owner Surrender &
Life in Care



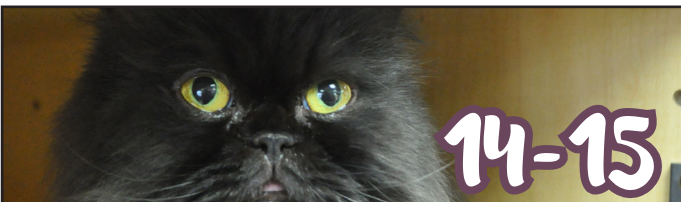
Adoptions &
Prevention



Humane Education &
Volunteerism



Community Engagement
& Budget



Donors &
Building Our Forever Home

Intake Diversion

Keep Them Home

SICSA has been a local leader in what is known nationally as intake diversion. Intake diversion works to address barriers a family has which could divert the need for the animal to be surrendered in the first place. The vast majority of these barriers are financial.

SICSA's intake diversion program is called Keep Them Home. Keep Them Home staff and volunteers provide support before someone seeks to surrender their animal (primary intake), but also after an adoption has taken place in hopes of preventing a return (secondary intake). The Keep Them Home team does most of the initial work by telephone and email, providing instructional support where needed. The team also has a very small budget to provide for some medical and physical needs such as pet food, litter, flea control, other medications, and some veterinary services. In 2017, medical services were provided to 64 Keep Them Home clients to help divert primary and secondary intake. Eighteen more received critical behavioral support and information. Thousands of other contacts were made as a part of adoption support or in prevention of intake.

SICSA provided these services to families as part of the Keep Them Home program



5,902 initial post adoption e-mails and telephone calls made

secondary post adoption support contact made **2,306**



Pablo & Deanna

Deanna contacted us in October of 2017. She was concerned about her dog Pablo after a neighborhood dog had attacked him. Due to her own health concerns and financial situation, Deanna postponed taking Pablo to the vet for over a year. SICSA veterinarians evaluated the eye and felt the dog was in extreme pain from the injury. Pablo had his surgery the next day. As a result of the services received, Pablo is now pain free and doesn't appear to be bothered at all by his missing eye. Deanna was very grateful for the help SICSA provided to her best buddy. She mused "do you offer these services for humans? We could use them!"

"Do you offer these services for humans? We could use them!"



Pablo, Deanna, and friend after post surgery check-up

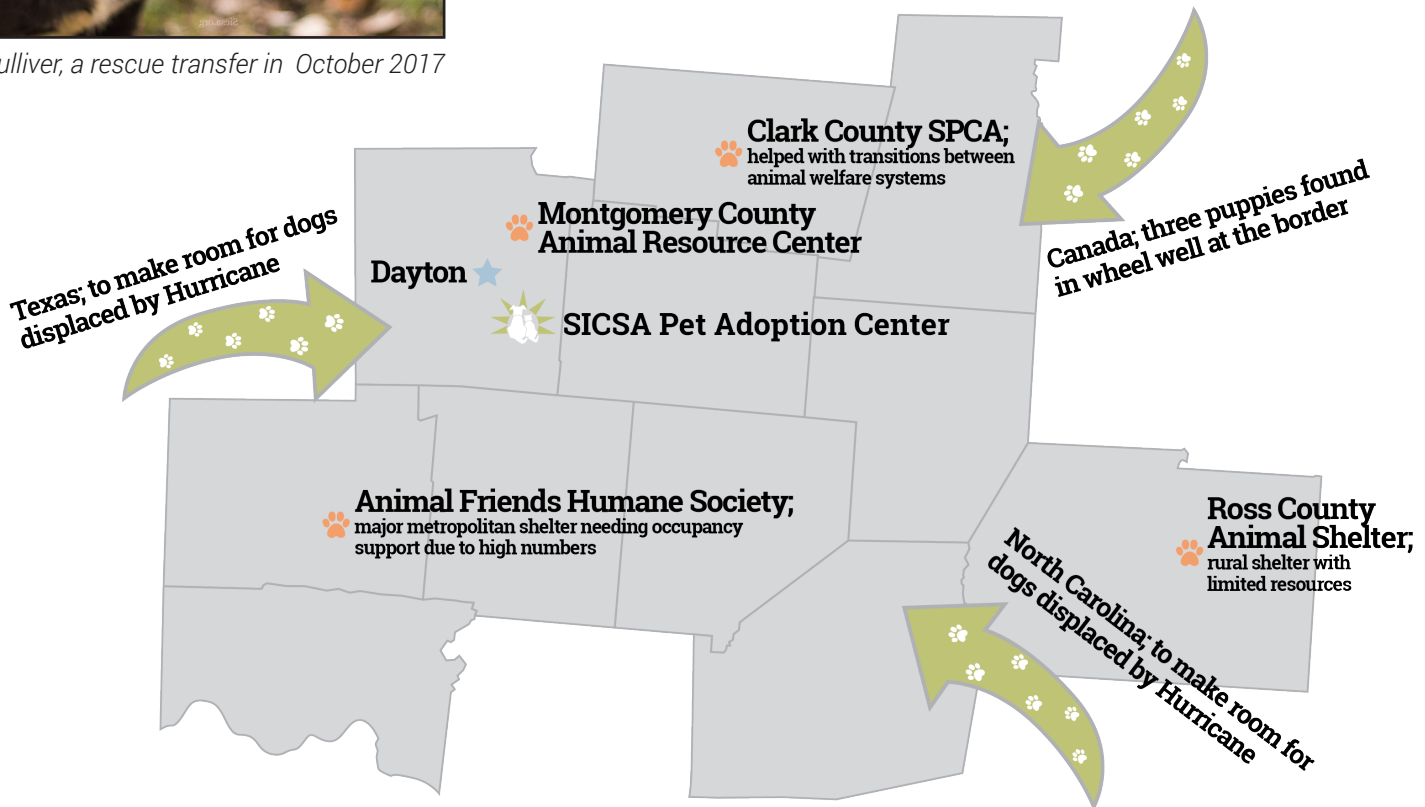
Rescue Transfer



Gulliver, a rescue transfer in October 2017

Partnerships With Other Rescue Facilities

Annually, SICSA transfers animals from overcrowded, limited resource, and open admission shelters to help keep our communities' euthanasia rates down. We also assist with shelters outside of Ohio when they are affected by natural disasters or other extenuating circumstances. In 2017, 517 animals (35% of our total intake numbers) were through rescue transfer. For example, SICSA helped those communities devastated by the 2017 hurricanes. By transferring animals to our shelter, we were able to give animals displaced by the storms time to be reunited with their families.



Why do the majority of your animals come from other counties?

In Ohio's major metropolitan areas, there are multiple rescues and shelters which provide transfer services from the municipal and open admission facilities. Counties outside the major metropolitan areas are often not so lucky. Because SICSA is not limited to Montgomery County, we are able to help where the need is greatest. While we will always provide rescue transfer services to our community first, we have been fortunate to be able to help other areas and in counties with stray populations which exceed capacity therefore literally saving lives.

Owner Surrender

A Safe Place To Surrender

Since our inception in 1974, SICSA has been a welcome alternative to the traditional animal welfare system to which people can surrender animals. It should not come as a surprise that the vast majority of the animals we intake still come directly from the community. In 2017, 979 animals were surrendered to SICSA through our managed intake process. The oldest cat or dog surrendered was over 15 years old, the youngest was born into care.

“In 2017, the oldest cat or dog surrendered was over 15 years old, the youngest, born into care.”

Why are more cats surrendered than dogs?



Greenie and Sundae, surrendered to SICSA October, 2017 following their owners tragic passing.

In Ohio, it is a requirement that all dogs over the age of three months be licensed annually. In addition, when a dog is lost or believed to be a stray, the county dog warden or designee holds the animal for three days in hopes that the owner, having only one place to look, will be reunited with his/her dog quickly. Such a law and process does not exist for cats. As a result, members of the community become responsible for animals which are believed to be lost or stray. Because of SICSA's well-known reputation as a “no-kill” facility, the level of attention and veterinary services the animals receive while in our care, and the success of our adoption services, we are often the first call for cats in need.



Valentino, found as a stray. They kept him until they were able to surrender him to SICSA.

OWNER SURRENDERS IN 2017



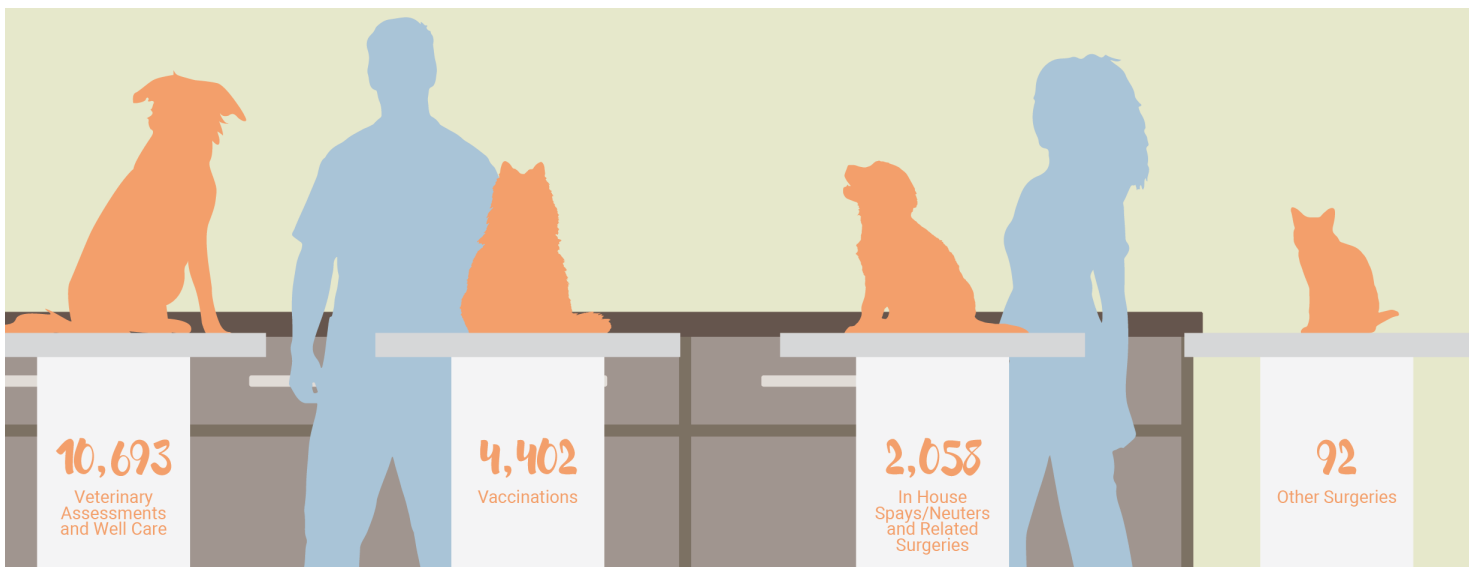
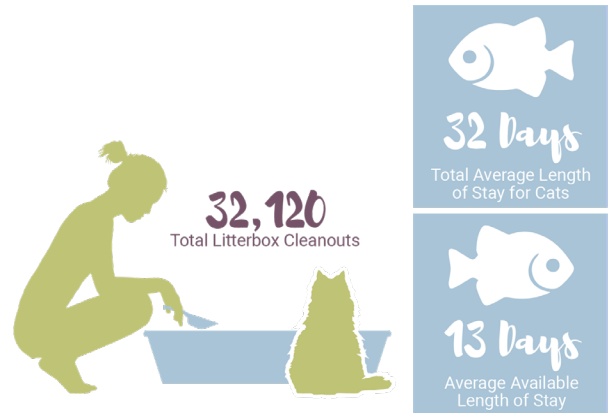
Life in Care

More Than Just Sheltering

At SICSA, we do not simply shelter animals; we do so much more. It is important to us that we do as much as we can to address the physical, emotional, and medical needs of every animal in our care. All of our animals are evaluated by our highly qualified veterinary team. Our animal care staff and volunteers ensure physical and emotional enrichment activities on a daily basis. Our Path Planning team meets to review every case requiring additional medical, behavioral, and/or housing support. All of this is geared to help make the best placements and adoptions possible for animals and the community. These activities require a great deal of our resources, which makes us very thankful to have the community's support.



While SICSA is what is referred to as a “no-kill” center, there are times when euthanasia is the most humane option. At SICSA, we meet weekly to discuss animals who may be lingering in care, and/or animals with behavioral or medical issues which in other facilities, would most certainly result in instant euthanasia. Every alternative avenue is explored and documented. The process is also 100% transparent. One can rest assured that, if euthanasia was opted at SICSA, it was the most humane choice for a medical condition which could not be treated and from which the animal was in pain; or to protect the safety of the community from animals with known or unpredictable aggression. **In 2017, 99% of our animals were adopted and/or reunited with their owners.**



Adoptions

Finding Forever Homes

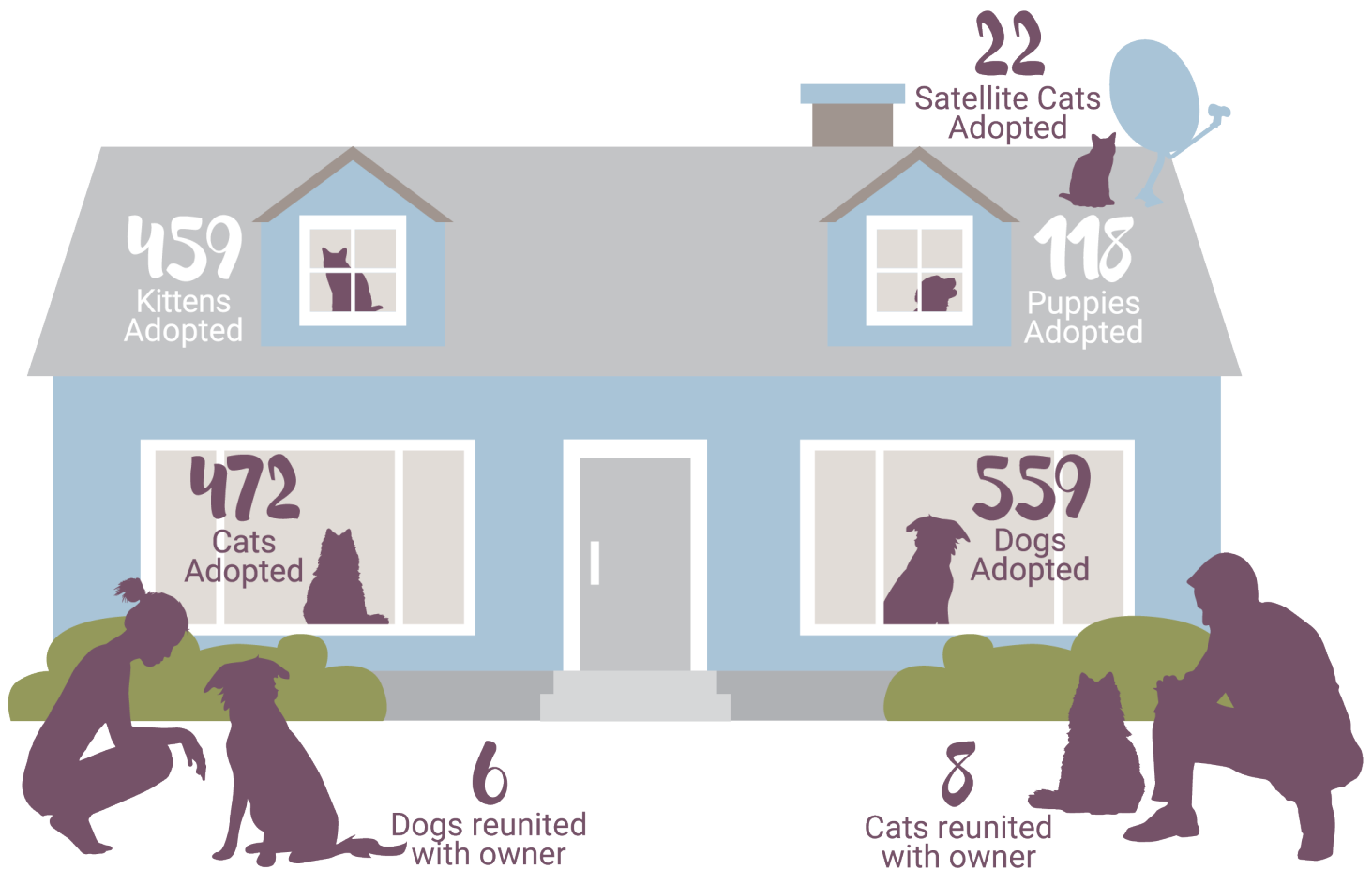
One of the outcomes of which we are most proud of at SICSA is our length of stay for animals in our care. We may have an undersocialized cat or a dog with a skin condition which could take months to find the right fit, but our average length for animals available for adoption is just 10.5 days! This is a **super outcome** for animals and the community. Shorter lengths of time waiting to find a forever home means less opportunity for the animals to become anxious and ill. It also allows us to allocate community resources to help even more animals and potential adopters.

At SICSA, we are not only concerned about animal length of stay, but also about great matches. Our adoption team is trained to have transparent conversations during our adoption process. It's not about checking boxes, it is about managing expectations and ensuring a positive fit for both the animals and people. After all, we aren't a store selling merchandise, we are creating families!



Kathy and her new forever family

To that end, our relationship building doesn't end when you and your pet leave our adoption lobby. We follow up with all of our new families so we may support them through this transition. If any problems arise with your new furry family member, we want to help. In this way, we can head off any difficulties or catch a mismatch before the pet becomes another statistic.



Prevention - Spay and Neuter

First Strategy - Prevention

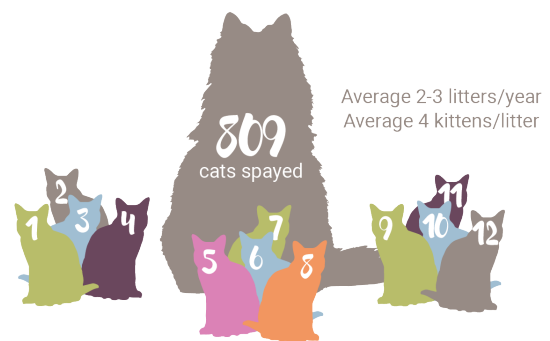
Benjamin Franklin has been quoted as saying “an ounce of prevention is worth a pound of cure.” At SICSA, we couldn't agree more. We will never become a “no-kill” community until we address attitudes and behaviors about spaying, neutering, and responsible pet ownership. To help with that, SICSA has two effective prevention programs which are working to help take us steps closer to the SICSA vision of a home for every pet in our community. The most important strategy is to prevent the birth of homeless and stray animals by offering a spay/neuter program to the community.

In 2017, SICSA completed 1,247 spay and 1,118 neuter surgeries. Additionally, we provided 1,865 vaccinations, 147 Feline Leukemia and Heartworm tests and Microchipped 231 community pets.

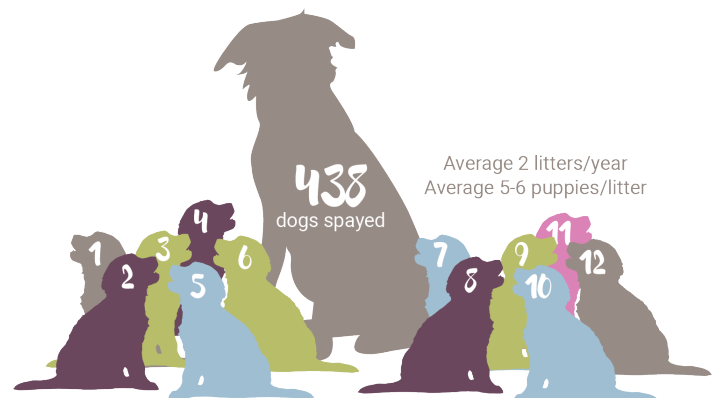


Dr. Voss, one of SICSA's veterinarians

Births Prevented through Spaying and Neutering



6472-9708
Births Prevented



4380-5256
Births Prevented

“An ounce of prevention is worth a pound of cure.”
- Benjamin Franklin

Humane Education



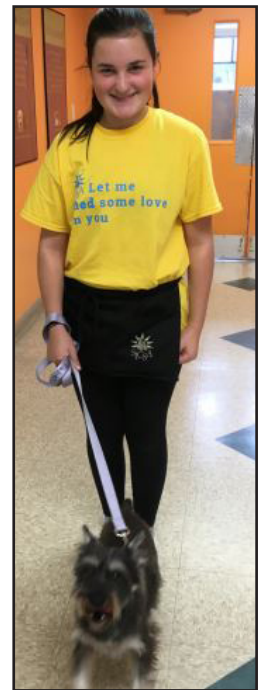
Campers visiting Dr. Roth in our vet clinic

Second Strategy - Education

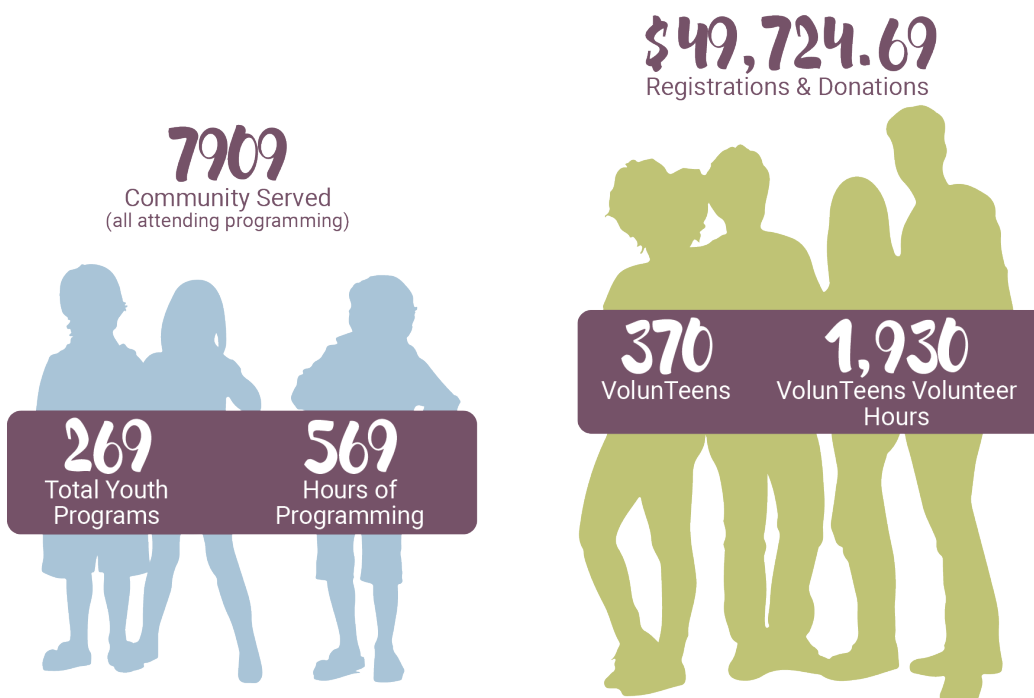
Our second prevention strategy is to educate, inspire, and empower our next generation about issues affecting our animals. Our Humane Education programming for youth works to build empathy, encourage creativity, and promote critical thinking about the interconnectedness of humans, animals, and the environment. By doing this, we hope to mold informed advocates and proactive problem-solvers in their immediate community, as well as globally.

In 2017, our highly skilled and nationally-certified humane education department made a huge impact in our community by reaching almost 8,000 participants! Over 7,880 young people learned about the issues affecting companion animals, as well as ideas for how they can make a difference in their community today and in the future.

From Preschool Tails Storytime to our VolunTeen program, we offer a variety of opportunities to help our next generation grow from lovers of animals to animal advocates!



VolunTeen during dog walking shift



Volunteerism

SICSA Loves Our Volunteers!

SICSA began as an all-volunteer led and powered organization. It is the shoulders of those grass roots volunteers on which we now stand, enabling us to reach these new heights. We have three types of volunteers – Adult, VolunTeens and Parent Youth Partners (PYPer). In 2017, our 953 active volunteers logged a total of 18,940 hours. When calculated out, this amount of time equals 9.5 full time employees! A new study values volunteer time at \$24.14 an hour meaning our volunteer hours value \$457,211.60.

**953 active
volunteers logged
a total of 18,940
hours in 2017!**

2017 Total Volunteer Hours



We simply couldn't do everything that we do without our volunteers.



*PYPer team during a
Paws & Tails University class*



*Fundraising for The Cat's Meow
at Warped Wing Brewery*



*SICSA Takeover Night at a
Dayton Dragon's game*



Community Engagement

Engaging Our Community

In 2014, SICSA moved from a grassroots way of interacting with stakeholders and constituents to a Community Engagement model. That model looked at every opportunity to engage the community in the services offered at SICSA, as well as identified ways for them to become more involved. In 2017, we took that model one step forward by participating in a national cohort to become certified as a Service Enterprise Organization. Our goal is to cast our engagement nets as widely as possible with the hopes of finding a fit for every community member within our pack. Below are just a few of the ways the community engaged with SICSA in 2017:

Paws & Tails



107 Courses Offered

1,259 Hours

762 Students



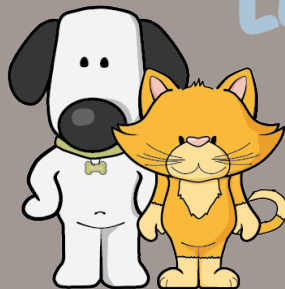
Paw Partners

135 Social Visits

3,282 Social Contacts

359 Active Outings

Lift Your Leg



500 Dogs

806 Runners

\$53,839 Total Raised

Chip, Dip and Cheer



298 Volunteer Hours

38 Volunteers



The Cat's Meow

\$76,104 Total Raised

Budget

2017 Unaudited Operating Budget*

Revenue

Program Fees	\$434,753
General Donations	\$312,120
Estates & Trusts	\$247,928
Special Events	\$203,613
Change in Unrecognized/Loss	\$185,660
Tributes	\$76,406
Investment Income	\$58,112
Grants	\$47,276
Humane Education	\$46,661
Membership	\$37,849
Guardian Angel	\$31,386
CFC & United Way	\$27,396
Miscellaneous	\$13,265
Kroger Rewards	\$11,927
Gift Shop	\$10,703

Total \$1,745,058

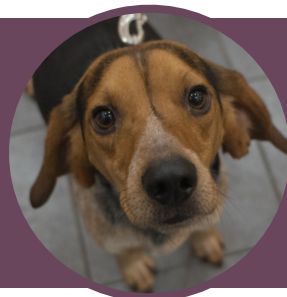
Expenses

Staff Salary & Benefits; Volunteer Support	\$1,024,225
Veterinary Clinic Medications & Supplies	\$174,208
Marketing, Newsletter & Direct Mail	\$59,597
Event Supplies	\$53,412
Utilities, Telephone, Internet, Property Taxes	\$44,605
Administration, Equipment & Supplies	\$38,127
Maintenance, Cleaning & Auto Supplies	\$27,056
Kennel Food and Supplies	\$23,164
Insurance	\$18,192
Credit Card Charges	\$16,475
Staff Development	\$14,330
Humane Education Supplies	\$9,232
Accounting	\$8,242
Membership & Donor Cultivation	\$3,164
Miscellaneous	\$1,071
Depreciation	\$74,539

Total \$1,589,640

Net Income \$155,418

* Does not include Capital Campaign Revenue or Expenses



Because we are so grateful for your support, SICSA works extremely hard to be good stewards of your patronage. Our finances are independently audited on an annual basis and our outcomes evaluated by many different sources. Below are just a few of the entities which continue to sing our praises for our transparency, management practices, outcomes, and reputation.



2017 Donor Roll

Donors \$500 and above

Carolyn Allard, Elaine Allison, Angie An, Wayne Anderson, Andrea Arthur, Stella & Warren Assink, Diana Bachert, Joseph & Robin Balmer, Michael Bancale, Donald Barlow, Leslie & Scott Batta, Phyllis & Donald Beal, Sean & Lori Beemsterboer, Barbara Bennett, Charles Berry, Lori Berry, Teresa & Rick Bertram, Leah Bonny, Mary Bowman, Barry Brown, Ann Bronwyn Rogers & David Parlette, Kimberly & Matthew Brubaker, Gregory & Coleen Bruening, Don & Carol Burke, Lynn Burns, William & Wendy Campbell, Linda Caron, Christina Cartwright, Andy Chance, Benjamin Char, Rajan Chari, Richard Chernesky, Paula & Dan Childress, Vicki Clark & Carol Edington, Robert & Mary Cooper, Jeanette Cory, Rebecca & Richard Courtney, Robert & Crystal Crafton, Robert & Patricia Crossley, Betty Crouse, Aaron & Kathy Delidow, Michael & Holly DiFlora, Sharon Dobies, Teresa Ebersole, Gabrielle Enright, Lee & Jo Erdman, Bradley Fasick, Joann Findlay, Jacqueline Ford, Jeffrey & Shelia Fox, Kelley Gardner, Margaret Gasper, Harold & Sonja Gegel, Joyce Genari, Zandra & John Gibson, Robert & Sheila Glavin, Soren Gormley, Richard Graham, Barbara Gray, Alison & Charles Haas, Erin Handler, Chelsea Hansen, Jo-Lynn Harmon, Walter & Sherry Harrington, Susan R. Haveman, Mathias & Cynthia Heck, Joan Helton, Holger Henningsen, Jason & Paige Henry, David Hern, Bob & Linda Hobbs, Wayne Holder, Jayne Hood, Marjorie Houston, Pam Howard, John Hudson, Douglas Hull, Betsy Huntingdon, John Hutchinson & Kathy Paltoni, Denise L. Ingersoll, Priscilla Janney-Pace, Larry Johnson, Gayle & Brad Jordan, Sara J. Jorgensen, Valerie Kapp & Robin Spiller, William & Phyllis Kist, Sondra Knost, Karen Kreuzsch, Richard Lantis, Pamela Larrick, John Long, Kimberly Lowell, Robert & Dana Luckenbach, Lois McFarland, Sharon Medlock, Henry & Mary Meunier, Laurie Miller, Sherry Mohler, Christopher Morrison, Larry Mullins, Kelly Nugent, Wallace & Carol Nugent, Gerald & Barbara Parisi, David Parker, Elizabeth Parker, Michelle Pautz, Carla Perry, Danielle Poe, Donald Pogoda, Linda Powell, Nancy Prass, H.W. Raney, John & Carole Remick, Virginia & Edward Riechman, Mary Riegel, Peter Rigano, Mary Riordan, Donna Rosenbaum, Anne Russell, Heather Saxe, Deborah Schauer, Jan & Steve Scheid, Betty & Jack Semmelman, Mila Serve, Josh Shellabarger, Marti Shoenfelt, Scott & Melena Siebert, Betty & Steven Silver, Shirley Singleton, Karla Sirotnik, Galen Smith, Nancy Smith, Carolyn Sommerich, Karin-Leigh Spicer & Edward J. Blake, Roberta & Scot Sponenbergh, Nancy Stahl, Heather Steinbarger, Anthony J. Stephenson, Barbara Stinson, Heather Streeter, Stephanie Stripe, Wayne & Louise Sturtevant, Susan Taylor, David Triwush, Benjamin Tuschong, Mike & Cheryl Ulmer, Sharon VanAusdal, Susan Vasilakis, Stephanie ViaHagar, Jack & Nora Vondrell, Daniel Vulgamore, Paul & Jean Wagner, Daniel & Bonney Walther, Michael & Carol Webb, Dara Weger, Patricia Wilkins, Carol & David Williams, Philip & Mackensie Wittmer, Susan Wolf, Ronald Wright, Bobby & Margaret Yarborough, Nancy & David Zeller, The Albert & Helen Scharrer Fund, The Alice Mawdsley Living Trust, The Alfred J. Smith Endowment Fund, The Benevity Community Impact Fund, The Betty & Jack Semmelman Fund, The China Hershey Memorial Fund, The Frank Pace Jr. Foundation, The Geneva W. Harris Trust, The George Geis Family Fund, The James Sword Trust, The Jean Barger Rice Trust, The Judy L. Corey Trust, The Kenneth A. Scott Charitable Trust, The Martha Jane Apple Estate, The Estate of Pauline Petty, The Pauzar Family Trust, The Phil & Jean Wagner Family Fund, The Philip & Katy Conway Fund, The Estate of Phyllis R. Boyle, The Pittsburgh Foundation, The Reynolds & Reynolds Associate Foundation, The Robert & Alice Mawdsley Living Trust, The Robert H. Brethen Foundation, The Spurlino Fund, The Spurlino Family Fund II, The Thomas H. Gillaugh Fund for Youth, The Timothy J. Thoma Fund, 10 Wilmington Place, AmazonSmiles, American Trademark Construction Services, The ASPCA, AT&T Employee Giving, Beau Townsend, Best Friends Animal Society, Bruns Realty Group, LLC, Buffalo Wild Wings Grill & Bar, Canopy Creek Farm, Chipotle Mexican Grill, Choctaw Pets, Inc. DBA Fetch, The Combined Federal Campaign, Dayton Fire Department Local 136, Dayton Kennel Club, DeCoy Art Studio, Dermatologists of S.W. Ohio, Inc., Dorothy Lane Market, Duncan Oil Company, Inc., Farmers & Merchants Bank, Goldshot, Lamb & Hobbs, CPAs, Greene County Community Foundation, Huber Heights Rotary Club, Illinois Tool Works Foundation, Kettering Middle School PTA, The Kroger Corporation, Kuhns Brothers Company Foundation, Landmark Title Agency South, Inc., Lavender Home Care Solutions, Green Leaf Printing & Design, Hannoush Jewelers, James Free Jewelers, Levin Family Foundation, LexisNexis, Maddie's Fund, Magsig Middle School, Marion's Piazza, Mazda Motor, McGohan Brabender, MedVet Associates, LLC, Miami University Regionals, Midwestern Wealth Management, Montgomery County Auditor, MVP Dance Fit, My Phone Guy, Ohio Pet Fund, Patterson Veterinary Supply, Inc., Paycor, Inc., PetPeople, PetSmart Charities, PNC Bank, Premier Health Corporate Office, Rainmaker I, Inc. DBA The Dublin Pub, The Kunal Patel Group, Riegel Financial Group, Southdale PTO, Square One Salon and Spa, Stahl Vision, The Tim Hall Group of RE/MAX, Think Patented, Thorn Lewis & Duncan Inc., Thrivent Financial, Tudor Day Spa, The Uhl Agency, Universal 1 Credit Union, W.A. Hammond Drierite Co LTD, Wagner Subaru



Every attempt has been made to ensure correctness in the list above. If, for any reason, you are listed incorrectly, please contact us at info@sicsa.org so we may make any necessary corrections. Thank you!

Building Our Forever Home

Give + Let Live

Currently, in our 11,000 square foot building which includes a renovated broom closet serving as our surgical suite for our team, we work side by side with our volunteers to make a difference to save lives and build families. Yet in Montgomery County 46% of all stray animals are euthanized. Our mission is to bring this number down. Together, with your help, we can do better. We can do better for stray animals. We can do better for our community!

The new SICSA Pet Adoption & Wellness Center campus will include a 25,000 square foot building and over 5 acres of land that will increase the space for activities, including dog and cat runs, kennels, and more! It will also offer the community an expanded and varied set of animal and people solutions needed today to face our area's homeless pet population, and will set us up to achieve our vision for finding a home for every dog and cat in our community.

Statistics

Our new design will:

- Provide over 4,500 community public spays and neuters annually
- Expand the adoption floor by 73% and adoptions 50%
- Increase in-house medical care 70%
- Expand humane education and youth programs 50%
- Allow for the introduction of a Low Income Wellness program to 750 animals annually

- \$2.93m raised out of a \$5m campaign
- 5 acres purchased
- Floor plan created and in creation stage of construction documents

*For more information and to get involved,
please visit www.sicsa.org/future*



Artistic Rendition



SICSA Pet Adoption Center
2600 Wilmington Pike, Kettering, OH 45419

Events

Save the date and join us at one of our awesome major events this year!

Check out our events calendar:
www.sicsa.org/events

June 2 • Lift Your Leg

July 21 • Chip, Dip and Cheer

Sept. 13 • The Cat's Meow

Oct 19 • Sync for SICSA

Dec. 8 • Paws to Celebrate

Happy Tails



We celebrate the Happy Tails that come after the Happily Ever After each and every single day. Here are just a few of our favorite pictures from 2017!

Have you adopted a SICSA pet?

Send us a Happy Tail photo to info@sicsa.org

